



25 May 2010

## NOTICE TO CUSTOMERS

### NEPTUNE CONTAINER DETENTION POLICY

The costs associated with containers being held for extended length of time continue to increase. It has therefore become necessary for NEPTUNE PACIFIC AGENCY PTY LTD to reinstitute a policy of charging container detention when containers are held for an extended period. Details of the container detention policy for both imports and exports are detailed below.

Importers may retain import containers for a period of up to 10 calendar days from the date of the first day of cargo availability from the terminal for the importing vessel. On the 11<sup>th</sup> day period (Detention Day 1), container detention charges will be invoiced to the consignee for each additional day until the container is returned to the nominated container depot.

Export containers can be uplifted up to 10 calendar days prior to vessel arrival at the port of load. Any container uplifted more than 10 days prior to vessel arrival will incur container detention for the additional days. In line with this, any container not shipped with the initial intended vessel / voyage, will also incur detention charge below from the next day after cut-off date of receiving (Detention Day 1) at the terminal for the intended carrying vessel / voyage.

The detention charges that will be levied are as follows -

Detention Day 1 - 15	- \$10 per day per 20ft general container
Detention Day 16 - 30	- \$20 per day per 20ft general container
Detention Day 31 thereafter	- \$30 per day per 20ft general container
Detention Day 1 - 15	- \$20 per day per 40ft general container
Detention Day 16 - 30	- \$40 per day per 40ft general container
Detention Day 31 thereafter	- \$60 per day per 40ft general container
Detention Day 1 - 15	- \$20 per day per 20ft reefer container
Detention Day 16 - 30	- \$40 per day per 20ft reefer container
Detention Day 31 thereafter	- \$60 per day per 20ft reefer container
Detention Day 1 - 15	- \$40 per day per 40ft reefer container
Detention Day 16 - 30	- \$80 per day per 40ft reefer container
Detention Day 31 thereafter	- \$120 per day per 40ft reefer container



# NEPTUNE PACIFIC LINE

FOR LEGENDARY SERVICE

Container returns will be monitored and charges invoiced by NEPTUNE PACIFIC AGENCY PTY LTD's local agent or representative. This policy is effective immediately and will be enforced in order to control the escalating costs. If you have any queries regarding this policy, please contact your local NEPTUNE PACIFIC AGENCY PTY LTD office.

#### **AUSTRALIA**

Neptune Pacific Agency Australia Pty Ltd  
ACN 128 149 280  
Level 12, 45 – 47 York Street,  
Sydney NSW 2000  
PO Box 3813 Sydney NSW 2001 Australia  
Phone +61 2 9235 2999  
Fax +61 2 9235 2912

#### **NEW ZEALAND**

Neptune Pacific Agency Australia Pty Ltd  
**New Zealand Branch**  
Level 12, AFFCO House,  
12 – 26 Swanson Street, Auckland 1010  
PO Box 3291 Shortland Street,  
Auckland 1140 New Zealand  
Phone +649 302 5360  
Fax +649 302 5361

#### **FIJI**

**NPT Agency**  
Level 3, Ra Marama House,  
91 Gordon Street, Suva  
PO Box 36 Suva Fiji  
Phone +679 3304 528  
Fax +679 330 0057 / 331 6360

[www.neptunepacificline.com](http://www.neptunepacificline.com)