



Date: Thursday, 16 August 2018

NOTICE TO SHIPPERS Late FI's / Manifest amendments Submission

Dear Valued Customers,

Following up on our Late FI's submission trade notice which been issued last year and due to continuously experiencing delays in receiving FI's and late manifest amendments which have in turn impacted our service delivery and commitment to you.

Please note that following charges will be introduced:

- **Late Doc Fee AUD80.00 per FI received after 24hrs of vessel departure BOL**
- **Manifest amendments Fee AUD80.00 after B/L confirmation and 48 hours of vessel departure BOL**

Effective vessels:

- **Forum Samoa4 v.006N ETA Melbourne 20/08/2018**
- **Capitaine Quiros v.073N ETA Brisbane 11/09/2018**

The Key points are:

- Documentation turn time must be 24 hours of vessel departure from load port.
- Presently we are achieving %90 but our aim is to achieve 100%

We kindly ask for your assistance in order to be able to achieve this and negate the current downtime being experienced regarding that late or chasing FI's instructions.

Should you have any questions please contact our Customer service Team on au.cs@neptunepacific.com

Kind regards,
Neptune Pacific Agency (Australia)

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