



NEPTUNE PACIFIC LINE

For Legendary Service

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12th August 2020

Dear Valued Customers & Partners,

With the government announcement that Auckland will re-enter Level 3 covid-19 alert from 1200hrs today, we wanted to convey to you that business goes on at Neptune Pacific Line.

As an essential service provider, our duty is to ensure that the vessels we operate continue to call between the 24 ports that we service, and that suppliers and buyers have the ability to trade.

Our Auckland office will be operating with rotating minimal crew in the office with the vast majority of staff operating remotely. As such we would like to communicate the key email contacts with our organisation:

NPL Email Address:

Accounts	nz.ar@neptunepacific.com
Sales	Angus.McColl@neptunepacific.com
Customer Service	nz.cs@neptunepacific.com
Logistics	nz.logs-dst@neptunepacific.com
Operations	nz.ops@neptunepacific.com

Our office phones have been re-routed to our mobile phones.

All other and individual contact details and our shipping schedules & notices are available on our website <https://www.neptunepacific.com/>

We look forward to resuming normal operating conditions as soon as is possible. Thank you for your continued support

Yours sincerely,

Neptune Pacific Line