



IMPORTANT NOTICE SHIPPER OWN CONTAINERS (SOC)

Dear Valued Customer.

Due to the number of increased shipper owned containers (SOC) being shipped with Neptune Pacific Agency we remind customers of the legal requirements to be satisfied as to ensure containers are safe to handle and transported on our ships.

This means the compliance to follow requirements for the import and export of SOC containers.

- When placing a booking with our customer service team, please ensure to stipulate “shipper owned container” (SOC).
- All SOC containers delivered for under NPL control must carry a valid Container Safety Convention (CSC) plate, affixed to the container and presented clearly.
- Approval of SOC indemnity form must be obtained from NPL customer service prior to delivery of container to the terminal.
- SOC indemnity forms with incorrect or the omission of information will be rejected.
- Containers delivered prior to and without approval, NPL reserves the right to shortship.

Failure to follow the above mentioned may result in container(s) incurring a “hold” and/or “shortshipped” status and all additional charges will be to the account of the shipper.

This is effective immediately and applicable to all current and forward bookings/shipments.

For further clarification please do not hesitate contacting Customer Service Australia on +612 9235 2999.

AUSTRALIA

Neptune Pacific Agency Australia Pty Ltd
ACN 128 149 280
Level 12, 45 – 47 York Street,
Sydney NSW 2000
PO Box 3813 Sydney NSW 2001 Australia
Phone +61 2 9235 2999
Fax +61 2 9235 2912

NEW ZEALAND

Neptune Pacific Agency Australia Pty Ltd
New Zealand Branch
Level 12, AFFCO House,
12 – 26 Swanson Street, Auckland 1010
PO Box 3291 Shortland Street,
Auckland 1140 New Zealand
Phone +649 302 5360
Fax +649 302 5361

FIJI

NPT Agency
Level 3, Ra Marama House,
91 Gordon Street, Suva
PO Box 36 Suva Fiji
Phone +679 3304 528
Fax +679 330 0057 / 331 6360