



4th April 2019

Neptune Pacific Line Transitioning to CargoWise One

Dear Valued Customers,

Neptune Pacific Line are pleased to advise, over the coming months we will be upgrading and transitioning our system to one of the world's most innovative supply chain management platforms being "CargoWise One".

Our customers will notice some changes in formats for the usual documentation you see from us, such as Booking confirmation, Invoices and bills of lading.

"CargoWise One", integrates our Liner, agency, freight forwarding and warehouse activities into one system, and will provide us with an industry leading platform, in order to serve our customer supply chains better.

As we go through this exciting change management phase we will undertake to keep our valued customers apprised and appreciate any feedback you may wish to provide.

If you have any questions, please call your account representative, or our wonderful customer service teams.

Kind Regards,

Neptune Pacific Line

www.neptunepacific.com