



Date: Thursday, 24 October 2019

Vessel change – Norfolk Island trade

Dear Valued Customers,

Over the past 11 months we have been operating the Capitaine Wallis between New Zealand and Norfolk Island. The cargo loading in Australia and New Zealand has now been unitised in as far as cargo loading on the vessel is packed in shipping containers, but the cargo is still unpacked on the ship at anchorage & then discharged in traditional lighters for movement from ship to shore.

Following two serious incidents with the crew working on the Capitaine Wallis during the cargo operations, we have decided to shelve & review the operation until such a time as progress is made to secure a suitable ship to shore solution such as motorised barges, that can accommodate containers that can be landed on Norfolk Island and unpacked on dry land rather than at sea.

M/V Southern Tiare is available for the November and December sailings & so we have committed to using her for these voyages. We are currently looking for a suitable long term replacement vessel for this trade to enter the service in 2020.

The forward schedule will be as follows.

Vessel	Voy.	Auckland	Norfolk
Southern Tiare	023	16-17/11	20-24/11
Southern Tiare	024	11-12/11	15-19/12

Should you have any questions please don't hesitate to contact our Customer Service Team on customerservice-australia@neptunepacific.com

Kind regards,
Neptune Pacific Agency (Australia)

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